

SERVICE 04



Organic Beauty Counseling

Support for learning to love the face in the mirror again.



Supra Mentor Co., Ltd.

Two groups whose needs often go unmet

Employees balancing illness and work

- Hair loss, skin changes, or a change in complexion from chemotherapy or radiation, and it's hard to sit with
- Hesitant to go back to the office or see people because of how they look now
- Sensitive skin, and no reliable guidance on what's actually safe to use

Expatriates and their families

- Skin or hair thrown off by a new climate, water, or environment, and confidence along with it
- No products or trusted advisors nearby that actually work for their skin
- Nowhere to bring these concerns

Our approach: an organic beauty counselor works with you one-on-one to figure out care that fits your skin and your life. The day you're ready to look in the mirror again is a step forward in itself.

Service Overview

- One-on-one counseling using organic cosmetics gentle enough for skin during and after treatment
- Includes hands-on guidance — brow and lash techniques for hair loss, covering uneven skin tone, and more
- Practical care plans built around the moments that matter most, like returning to work or going out again
- Delivered as appearance and psychosocial support (“appearance care”), not a medical treatment — helping build confidence and make everyday life feel more like your own again

How it works (example)

1. Free 30-min consult

2. Skin & lifestyle intake

3. One-on-one counseling

4. Hands-on technique guidance

5. Back to work, back out in the world

SUCCESS STORIES

Voices from people we've supported

“

This counseling was support for rebuilding confidence, not just appearance. She researched the scar on my scalp beforehand and covered it beautifully using color and contrast techniques. And because it washes off easily with shampoo, there was no strain on the area — that gave me real peace of mind.

Woman, 30s — post-treatment

“

She listened carefully to how I wanted to look and gave me specific advice suited to my skin. Even a vague idea like ‘I wish I could look like this’ came into sharp focus with one comment and a bit of technique from a professional. I realized it's easier to see yourself clearly with a professional's help than struggling with it alone.

Woman, 30s — working abroad

* To protect privacy, these accounts are composites drawn from multiple experiences and do not identify any one individual.

Our team, and our commitment to quality



Who supports you

- Our counselor spent over 10 years at a major cosmetics brand before her own skin struggles led her to train as an organic cosmetics specialist with Germany's IOB — now trained specifically in supporting people through appearance-related change
- Understands the context of supporting cancer survivors (appearance care)
- Works alongside our counselors and coaches, supporting both the inner and outer sides of moving forward



How we protect quality

- Carefully selected organic products, chosen with skin safety in mind
- We don't sell makeup products — our counseling is built around what's right for you, not a sale
- Full refund within 7 days if you're not satisfied with your first session

AI plus human support — nothing falls through the cracks



Your AI companion

- Your own AI companion emerges from the “emotional check-in” built on ICF-credentialed Cancer Journey Coaching
- It evolves the more you talk with it, offering day-to-day self-care ideas
- It catches shifts in how you're feeling and helps carry them into your next session



Free human support

- Free chat and the free 30-minute video consultation are always handled by a real human coordinator, never AI
- We send a short follow-up video afterward covering two products, so you can practice at home
- On harder days, switching to an online format is always an option

A short follow-up video for two products, so the technique sticks after the session. Any questions along the way go straight to free chat.

Why organizations trust us



International collaboration

We localize and deliver a survivorship program born at the UCSF Brain Tumor Center



Recognition

AYA Activity Encouragement Award, AYA Cancer Medicine & Support Society



Conference presence

Ran a makeup support booth as a supporting organization at the AYA Cancer Medicine & Support Society conference



Endorsed by

Dr. Susan Chang (Director, Neuro-Oncology, UCSF Brain Tumor Center) / Shariann Tom (CEO, Cancer Journey Institute, an ICF-credentialed training organization) / Atsumi Araki (Founder & Director, VELTRA Corporation)

You can start with just one service

For organizations

- You don't need all five services — adoption of a single service is welcome
- Scope, usage limits, and reporting format are designed individually (quotes are free)
- Use is anonymous. HR receives only anonymized, aggregate reporting

For individuals

- Start with a free 30-minute video consultation or free chat (always with a real person)
- It's fine to begin even if you're not sure which service is right for you
- If you're not satisfied with your first session, we offer a full refund within 7 days

Let's start with a conversation.

info@supramentor.net | <https://supramentor.net> | Online, worldwide, confidential